



DIGITAL LEARNING INNOVATIONS

A UNIT OF THE OFFICE OF CURRICULUM, INSTRUCTION, AND ASSESSMENT

How to Add Closed Captions Automatically to Your Kaltura Video

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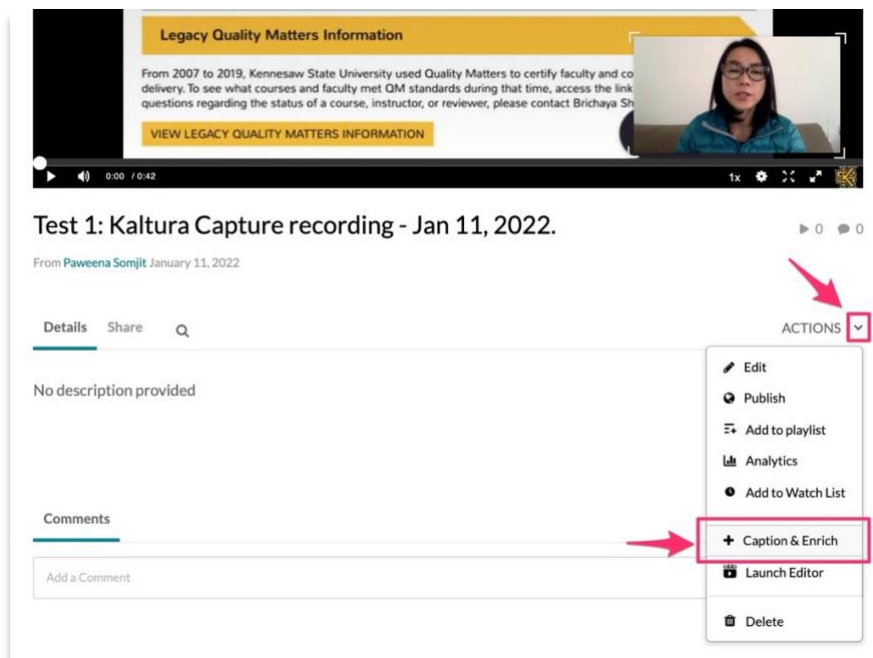
How to Add Closed Captions Automatically to Your Kaltura Video

Regardless of whether you have student with disability in your class or not, research has shown that close caption benefits to all students in many ways including learning, comprehension, engagement and retention.

Closed captions are subtitles that appear at the bottom of a video. Closed captions allow viewers to enjoy content in different environments like busy airports, in the gym, or while traveling in crowded places and when listening to audio is not a feasible option. Closed captions allow video content to reach a larger audience of non-native speakers of English who can read captions and comprehend the message in different formats for better comprehension. Closed captions are most useful to deaf and hard of hearing viewers of a video content who can read the captions as they seamlessly appear with the audio and understand the content of the video. With increasing diversity on college campuses, closed captions have become extremely important as an accessibility feature for all video content.

In this tutorial, we are going to show you how easy it is to add closed caption (machine captioning) to your Kaltura video.

1. Go to your video in MediaSpace.
2. Click the dropdown arrow at **“ACTIONS”** and then select **“+ Caption & Enrich”**.



- The “**Order Captions & Enrichment Services**” panel will appear. From the Service option, select “**Machine**”. From the Source Media Language box, select “**English**”, and from Feature, select “**Captions**”. Then, click the “**Submit**” button.

Order Captions & Enrichment Services

Request a closed-caption (CC) for your media

- Machine requests
 - These requests are free and have an 85% or higher accuracy
 - Learn how to [improve/edit machine captions](#)
- If you are migrating recorded lecture videos from Blackboard Collaborate Ultra, we recommend using machine captioning

Service: Machine

Source Media Language: English

Feature: Captions

Submit

- Once the request has been submitted, the **Existing Requests** message will appear as shown below. You can check your closed captions request status here.

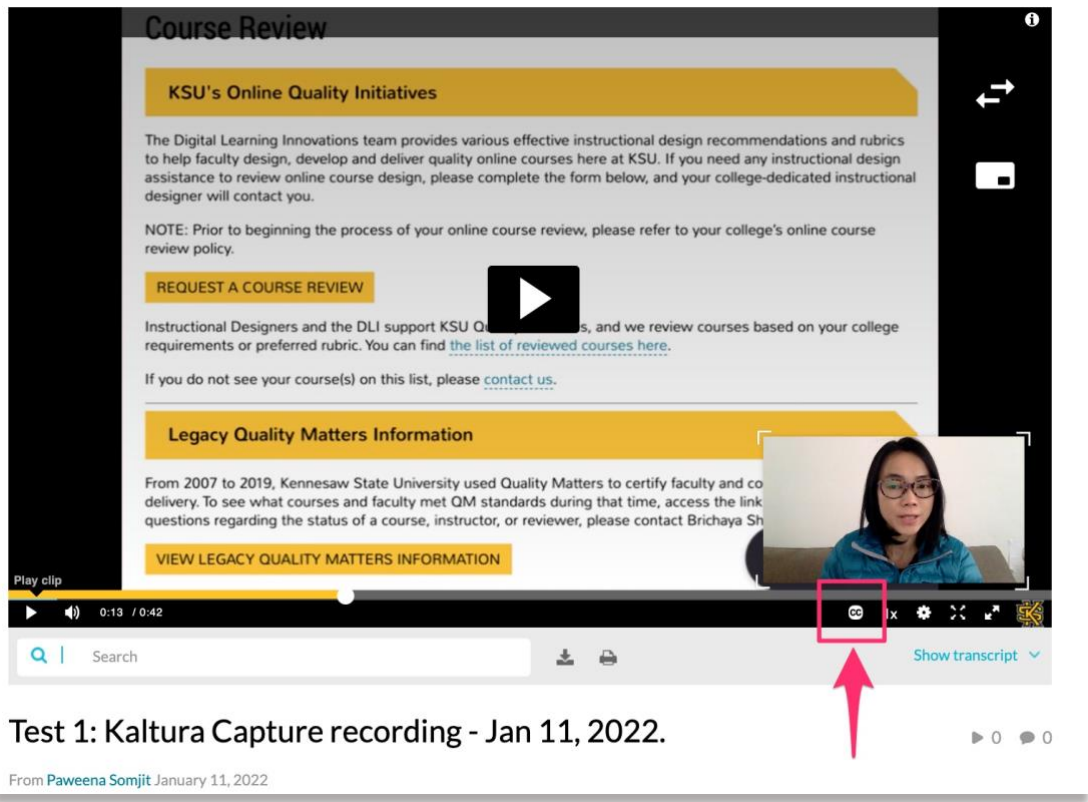
Existing Requests + Order


REQUEST DATE	SERVICE	FEATURE	LANGUAGE	STATUS
January 11, 2022	Machine	Captions	English	Pending

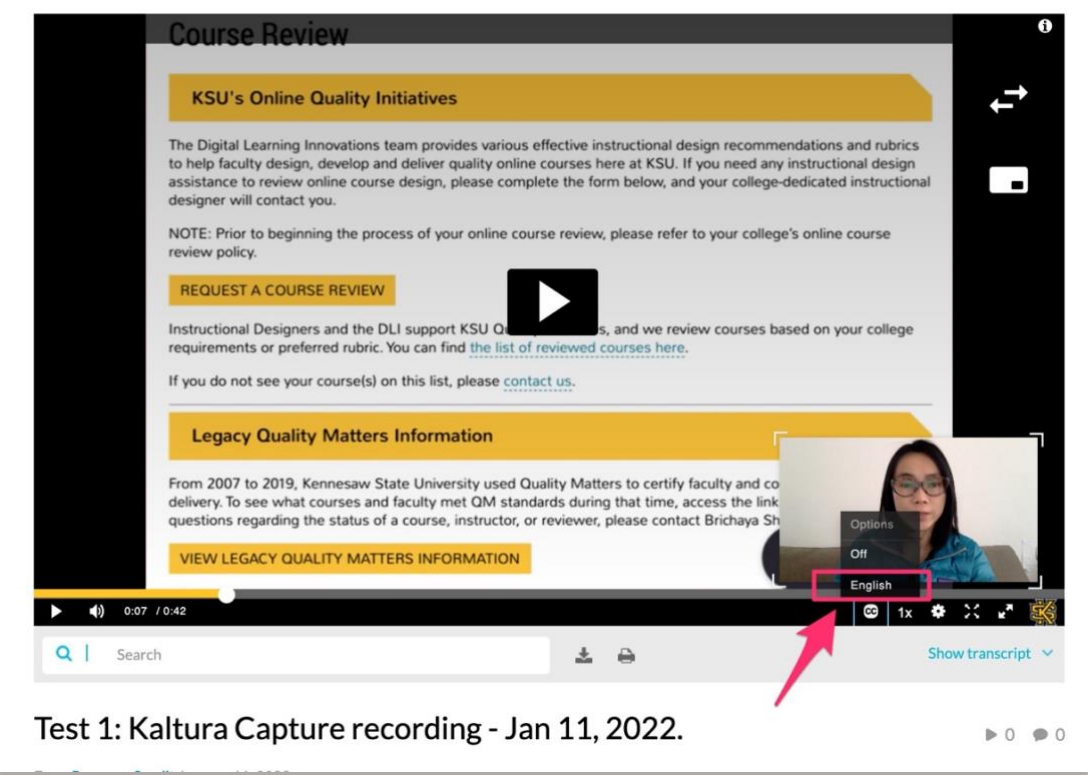
Order Captions & Enrichment Services

Your request has been received. Your video will automatically be updated upon completion.

- Depending on the length of your video, it could take some time for MediaSpace to process your caption request. For example, a 1-minute video could take up to 5 minutes to process. Once the closed caption request has been processed, you should be able to see the **CC** sign appear at the bottom of your video. You will also receive an email notification from MediaSpace.

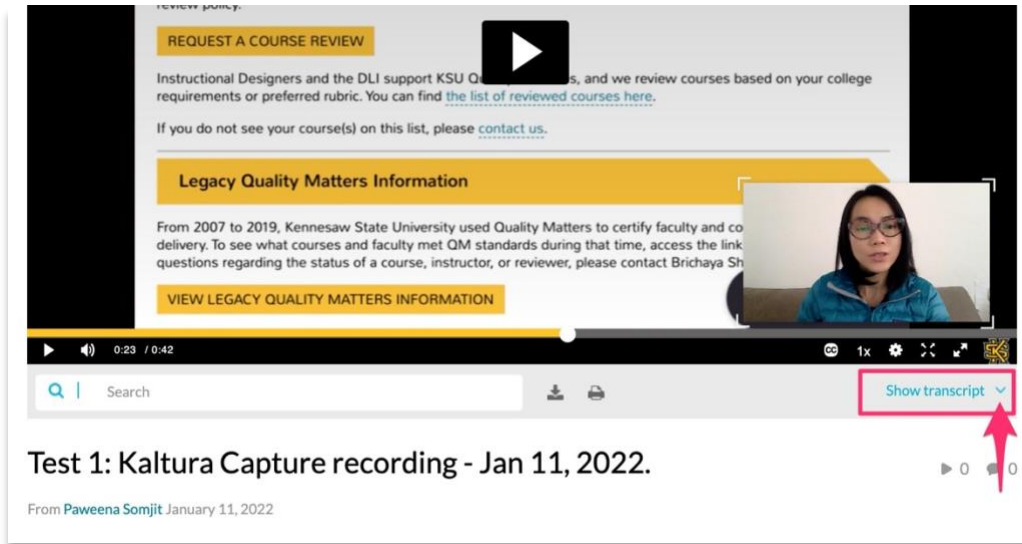




6. To turn on the closed caption, please click on the closed caption sign  and then select "English".

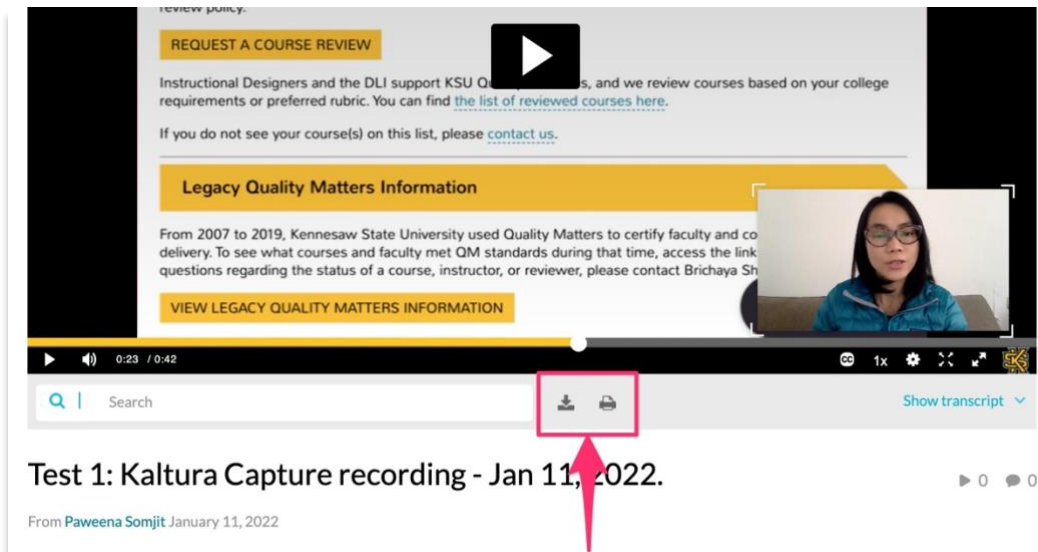



Tips

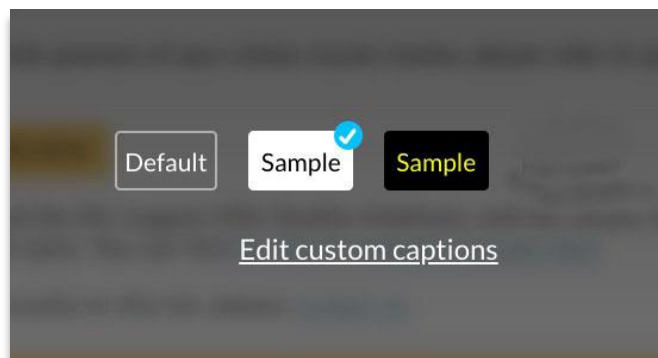
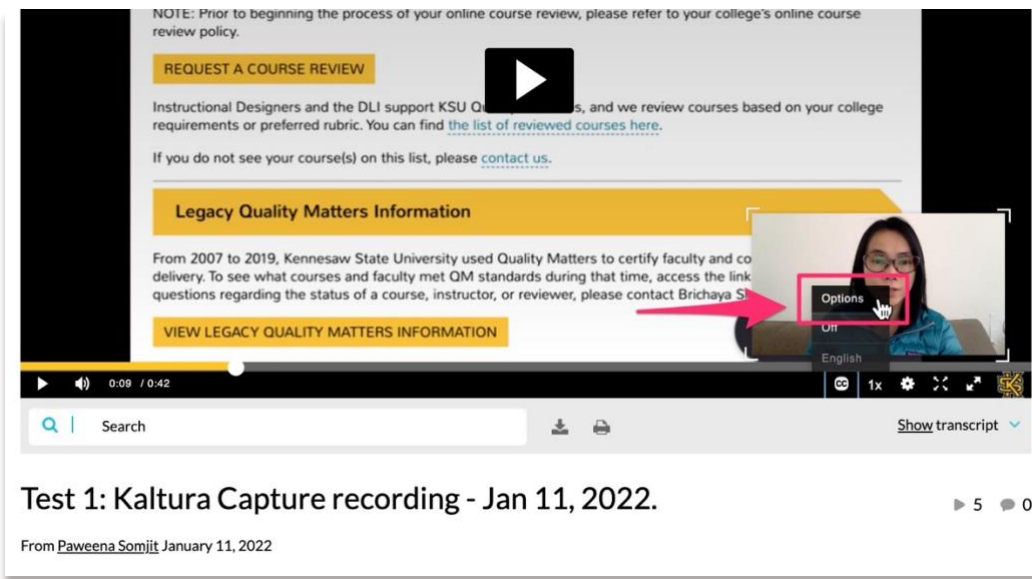
Tip#1 You can check the transcript while watching the video by clicking on “Show Transcript”.



The transcript can also be downloaded and printed. Simply click on download or print icons.  . This transcript can be shared in your course for students who would like to have a copy of the transcript.



Tip#2 By default, the closed captions format that appears on your screen will be white texts on black background. MediaSpace offers couple of options to customize this. You can change the closed caption's format by selecting "Options" at cc icon  and select the one that works best for your video.



Thank you. Please feel free to contact us at dli@kennesaw.edu if you have any questions related to this topic.